

**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF TEXAS  
DALLAS DIVISION**

Kwame Ross,

Plaintiff,

V.

Nationstar Mortgage LLC,

Defendant.

Civil Action No.: 3:18-cv-3026

## COMPLAINT

For this Complaint, Plaintiff, Kwame Ross, by undersigned counsel, states as follows:

## JURISDICTION

1. This action arises out of Defendant's repeated violations of the Telephone Consumer Protection Act, 47 U.S.C. § 227, *et seq.* (the "TCPA").

2. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b), in that Defendant transacts business in this District and a substantial portion of the acts giving rise to this action occurred in this District.

**PARTIES**

3. Plaintiff, Kwame Ross (“Plaintiff”), is an adult individual residing in Jackson, Mississippi, and is a “person” as defined by 47 U.S.C. § 153(39).

4. Defendant Nationstar Mortgage LLC (“Nationstar”), is a Texas business entity with an address of 8950 Cypress Waters Boulevard, Dallas, Texas 75019, and is a “person” as defined by 47 U.S.C. § 153(39).

**FACTS**

5. Within the last year, Nationstar called Plaintiff's cellular telephone, number 601-xxx-8143, using an automatic telephone dialing system ("ATDS" or "predictive dialer") and/or using an artificial or prerecorded voice.

6. When Plaintiff answered calls from Nationstar, he heard a prerecorded message.

7. In or around March 2016, Plaintiff spoke with a live representative and demanded that all calls to him cease immediately.

8. Nevertheless, Nationstar continued to place automated calls to Plaintiff's cellular telephone number.

9. Plaintiff filed a lawsuit against Nationstar in February 2017, putting Nationstar on notice that it did not have consent to place automated calls to Plaintiff's cellular telephone number.

10. Nevertheless, Nationstar began placing automated calls to Plaintiff's cellular telephone again in or around February 2018, knowing that Plaintiff did not consent to such calls.

**COUNT I**  
**VIOLATIONS OF THE TCPA – 47 U.S.C. § 227, ET SEQ.**

11. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.

12. At all times mentioned herein, Defendant called Plaintiff's cellular telephone number using an ATDS or predictive dialer and/or using a prerecorded or artificial voice.

13. Defendant continued to place automated calls to Plaintiff's cellular telephone number despite knowing that it lacked consent to do so. As such, each call placed to Plaintiff was made in knowing and/or willful violation of the TCPA, and subject to treble damages pursuant to 47 U.S.C. § 227(b)(3)(C).

14. The telephone number called by Defendant was and is assigned to a cellular telephone service for which Plaintiff incurs charges pursuant to 47 U.S.C. § 227(b)(1).

15. Plaintiff was annoyed, harassed and inconvenienced by Defendant's continued calls.

16. The calls from Defendant to Plaintiff were not placed for "emergency purposes" as defined by 47 U.S.C. § 227(b)(1)(A)(i).

17. Plaintiff is entitled to an award of \$500.00 in statutory damages for each call placed in violation of the TCPA pursuant to 47 U.S.C. § 227(b)(3)(B).

18. As a result of each call made in knowing and/or willful violation of the TCPA, Plaintiff is entitled to an award of treble damages in an amount up to \$1,500.00 pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).

**PRAYER FOR RELIEF**

**WHEREFORE**, Plaintiff prays that judgment be entered against Defendant:

- A. Statutory damages of \$500.00 for each violation determined to be negligent pursuant to 47 U.S.C. § 227(b)(3)(B);
- B. Treble damages for each violation determined to be willful and/or knowing pursuant to 47 U.S.C. § 227(b)(3)(C); and
- C. Such other and further relief as may be just and proper.

**TRIAL BY JURY DEMANDED ON ALL COUNTS**

Dated: November 13, 2018

Respectfully submitted,

By /s/ Jody B. Burton

Jody B. Burton, Esq.  
CT Bar # 422773  
LEMBERG LAW, L.L.C.  
43 Danbury Road, 3<sup>rd</sup> Floor

Wilton, CT 06897  
Telephone: (203) 653-2250  
Facsimile: (203) 653-3424  
E-mail: jburton@leberglaw.com  
Attorneys for Plaintiff